ABSTRACT

Siti Assevy (11161507) The Best Decision Support Selection System In PT Bank China Construction Bank (CCB) Indonesia by Using Analytical Hierarchy Process (AHP).

In determining the best teller there are several factors the become the valuation of this assessment based on performance appraisal consisting of several criteria: Discipline, Initiative, Meticulous, Friendly, and Speed of Service. For the efficiency of effetiveness funds work, then the right decision is needed. With the aim to build and provide an alternative decision support system that has the ability to analyze the best teller selection using Analytical Hierarchy Process (AHP) method. Where each criterion in this case compared to each other so as to give the best teller value that gives an assessment of each employee teller perfomance. This decision support system helps and provides an alternative in the conduct of each teller's assessment. It is useful to facilitate decision-making associated with the problem of choosing the best teller so that will get a decent teller awarded.

Keyword: Decision Support System, AHP, Best Teller Rating