DAFTAR PUSTAKA

[1] Kenneth C. Laudon dan Jane P. Laudon, *Management information systems: Managing the digital firm. (16th ed.)*. London: Pearson, 2020.

[2] B. Heizer, J., Render dan C. Munson, *Operations management: Sustainability and supply chain management (12th ed.)*. Pearson, 2017.

[3] F. D. Davis, R. P. Bagozzi, dan P. R. Warshaw, "User acceptance of computer technology: A comparison of two theoretical models," *Int. J. Hosp. Manag.*, vol. 35, no. 2, hal. 982–1003, 2018.

[4] P. C. Verhoef *et al.*, "Digital transformation: A multidisciplinary reflection and research agenda.," *Int. J. Inf. Manage.*, vol. 55, hal. 102–145, 2021.

[5] S. Ivanov, C. Webster, dan K. Berezina, "Adoption of robots and service automation by tourism and hospitality companies," *nternational J. Contemp. Hosp. Manag.*, vol. 31, no. 9, hal. 3504–3523, 2019.

[6] R. K. R. Jr., B. Prince, dan H. J. Watson, *Introduction to Information Systems (8th ed.).* Amerika Serikat: John Wiley & Sons., 2020.

[7] P. Kotler dan G. Armstrong, *Principles of Marketing (17-th)*. London: Pearson Education., 2018.

[8] P. C. Verhoef *et al.*, "Digital Transformation: A Multidisciplinary Reflection and Research Agenda," *Int. J. Inf. Manage.*, vol. 55, hal. 102–145, 2021.

[9] R. Nixon, *Learning PHP, MySQL & JavaScript: With jQuery, CSS & HTML5 (6-th)*. Amerika Serikat: O'Reilly Media, Inc., 2021.

[10] R. S. Pressman dan B. R. Maxim, *Software Engineering: A Practitioner's Approach (9-th).* New York: McGraw-Hill Education., 2020.

[11] L. Bass, D. P. Clements, dan R. Kazman, *Software Architecture in Practice*

(4-th). Boston: Addison-Wesley Professional, 2021.

[12] A. Silberschatz, H. F. Korth, dan S. Sudarshan, *Database System Concepts (7-th)*. New York: McGraw-Hill Education, 2020.

[13] A. Spillner, T. Linz, dan H. Schaefer, *Software Testing Foundations: A Study Guide for the Certified Tester Exam - Foundation Level - ISTQB Compliant (5-th)*. California: Rocky Nook, Inc., 2021.

[14] M. S. P. Hasibuan, *Manajemen Sumber Daya Manusia, Edisi Revisi.* Jakarta: PT Bumi Aksara, 2017.