# THE USE OF WEB-BASED APPLICATION SYSTEM REDMINE SETTING IN PROJECT MANAGEMENT

Grace Gata<sup>1)</sup>, Nia Kusuma Wardhani<sup>2)</sup>, Windu Gata<sup>3)</sup>

 <sup>1)</sup> Universitas Budi Luhur Jl. Ciledug Raya, Petukangan Utara, Jakarta Selatan 12260, Indonesia Email : gatasmara@gmail.com
 2) Akademi Bina Sarana Informatika, Jl. Ciledug Raya No.168, Jakarta Selatan, Indonesia Email : nia\_wardhani@yahoo.com
 <sup>3)</sup> Pasca Sarjana STMIK NUSAMANDIRI, Jl.Salemba Raya No.5, Jakarta Pusat, Indonesia Email : windu\_gata@yahoo.com

## ABSTRACT

A company in developing the software needs to facilitate a project management in overseeing the conversion of software online. Bug tracking system can accelerate the course of major projects being developed by the company so that it can see the changes made. Redmine is a software web-based project management application built using the open source Ruby on Rails framework which has flexibility to track the bug so it can support the project management company.

Web-based project management has a special reliability challenges in following the inspiration of all members of the project with the objectivity of the project that can be used as role models and lead from many educational background in a team. It can create the will and read in a sustainable democratic cooperation and motivate that IT can be used to resolve conflicts which may occur. Web-based project management at its core is not only a leading member of a team, but also train them in the world of communication and social competition then motivate them to participate in further education.

## Keywords:

Project management, Redmine, Web-based Project Management Application, Scrum, Agile Development

# 1. Introduction

Development of software systems is not an easy thing, there are a lot of challenges and constraints in expanding it. Today the development of software systems required for agile (Agile) that demands strategy, application release, the velocity (iteration), daily and sustained (continous).

These demands can be overcome by using project management applications that can manage application development projects, currently being developed by a lot of software companies, either desktop or web-based applications.

One alternative that can be used is the Redmine project management application (http://www.redmine.org), which provides features: the use of many projects, role based access control, search systems issues (issue), the bar graph and calendar, news and documents and file management, notification via email and xml feeds, per project wiki, forums perproyek, tracking time, adding fields, integration with Subversion repository, CVS, etc.), LDAP, multiple databases and users can register.

## 2. Issues

Many companies do not understand the importance of project management in the development of software application systems in a structured, so that at the time of project implementation challenge in sorting events or history, difficulty in knowing who the personnel who have been involved in the project, it is difficult to do documentation, as well as difficult to analyze projects that have not been, is or has been running.

# 3. Application Development Method

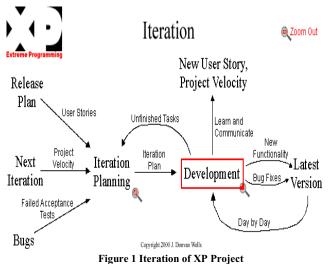
There are many Agile Development Methods that can be used to develop application systems which demand on fast, reliable, continuing plan and teamwork between developer and user. Those methods are:

## 3.1 XP Project

The first Extreme Programming project was started March 6, 1996. Extreme Programming is one of several popular Agile Processes. It has already been proven to be very successful at many companies of all different sizes and industries worldwide. Extreme Programming is successful because it stresses customer satisfaction. Instead of delivering everything you could possibly want on some date far in the future this process delivers the software you need as you need it. Extreme Programming empowers your developers to confidently respond to changing customer requirements, even late in the life cycle.

Extreme Programming emphasizes teamwork. Managers, customers, and developers are all equal partners in a collaborative team. Extreme Programming implements a simple, yet effective environment enabling teams to become highly productive. The team self-organizes around the problem to solve it as efficiently as possible.

Extreme Programming improves a software project in five essential ways; communication, simplicity, feedback, respect, and courage. Extreme Programmers constantly communicate with their customers and fellow programmers. They keep their design simple and clean. They get feedback by testing their software starting on day one. They deliver the system to the customers as early as possible and implement changes as suggested. Every small success deepens their respect for the unique contributions of each and every team With member. this foundation Extreme Programmers are able to courageously respond to requirements and changing technology. www.extremeprogramming.org, 04 sept 2010 11:34PM]



#### 3.2 SCRUM development Multiple Application Development

The use of Scrum Method like other XP software development, if the development of another related application comes along at a later point in time, then this is prepared by putting jointly used components aside. A Shared Resource team is created to support and enhance components satisfying the requirements of multiple application teams. The leaders of the teams, known as "Scrum masters", meet regularly (at least once a week). These meetings are called "scrum of scrums".

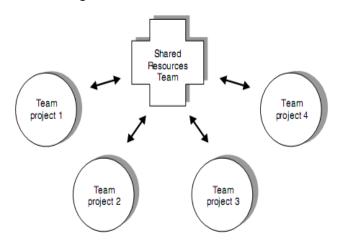


Figure 2 Component Shared Resources Team

Although Scrum was intended for management of software development projects, it can be used to run software maintenance teams, or as a general project/program management approach.

#### 4. Project Management

Project management information system focused on three factors: people, problems and processes. In the human factors of information systems work is very instrumental in the success of project management. The importance of human factors is expressed in human management capability maturity model (a people management capability maturity model / PM-CMM), which serves to increase the readiness of the software organizations in resolving the problem by doing activities receiving, selecting, performance management, training, compensation, career development, organization and work design and development team.

A project is an innovative and complex under staking with conditions, Standard and Poor 'costs, dead line, resources, and quality. A company's performance process has to be coordinated by (project) management so That the general conditions / restrictions can be maintained. More specifically "The management has to Specify the Objectives and strategies for the company and operationalize them in plans, monitor the achievements of the Objectives, develop adequate corporate and organization for implementation of the Objectives, and plans, leads, and Motivate the staff, the corporate control the process of, and take decisions. This means, that Can management be defined as an activity That deals with shaping the actions of other people "(Gernet and Ahrend 2001).

Challenges in implementation of project management are :

- Inspire all project members with the project objectives.
- Be capable of leading a multidisciplinary team.
- Create the willingness and readiness for (democratic) cooperation.
- Constantly motivate the team and solve conflict.

#### 5. Application Project Management

According to Gernet and Ahrend 2001, the results in the following task for software project management software :

- Leadership : Organize, control, lead staff, inform
- Development : Set, Plan, and define objectives.
- Monitoring : check and control.

Software project management software supports an engineering approach of software development in that it extends the technical product development cycle (planning – implementing – checking ) to economic and social tasks, like managing, developing, and monitoring (Web Engineering The Discipline of Symantic Development of Web Applications, edition Jul 2006, page 171 -172)

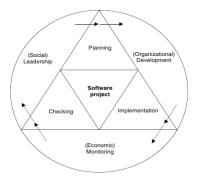


Figure 3 Project Management Objective : an engineering approach to software development

In order to support performance of software development using Agile Method, it needs a project management application which reliable with XP requirements or Scrum as follows:

- 1. Iteration plan (Task or Sprint or issue)
- 2. Backlog
- 3. Can be access anywhere
- 4. role levels
- 5. Developers can communicate with each other included user application
- 6. Project management can interact with program repository

- 7. Users can be different by user privileges
- 8. Developer may have more than one user privileges on different project.

## 6. Redmine

Redmine is a web-based project management application which flexible, written using Ruby on Rails framework and it can be used in multiple platforms and databases. Is an open source application and is launched by the GNU General Public License v2 (GPL), in its operation Redmine has many facilities to support project management, such as : support for multi projects, so it can manage all ongoing projects, flexibility in the basic rules of access control, flexible in tracing task of the system, it also display the Gantt Chart and project work calendar, news, documentation and file management, page and notification email, the wiki that is used to manage project documentation, forums, investigating time, changes to the task space, time input, projects and users, it can integrate and view the contents of the SVN repository, CVS, Git, Mercurial, Bazaar and Darcs. Making the task can be via email, supports user to register online, multilingual support, and also support databases with multiple versions. To be able to view the source code that has been made and also the changes which have been performed using version control browser.

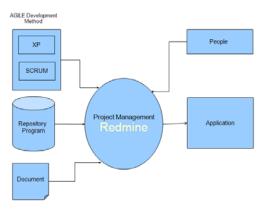


Figure 4 Project Management Redmine

Figure 4 illustrates redmine project management in its use to be supported by various elements such as methods that use agile development methods, the People consisting of people who are related, such as developers, clients and leadership. Developing applications using Project management should also be equipped with the svn repository program and documents are managed so that created applications developed as the output.

In use can evaluate the new features which have been added previously, it is set so that users can create their own projects, meaning that if it is ever to register so you can create and run the project administration features. Categories used for the task.

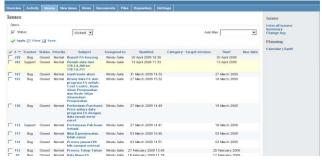
- 1. Project documents that the project documentation such as schedules, progress reports and so forth.
- 2. Functional Specification is the specification that the application wants to make, often also called document analysis.
- 3. Technical Specification is the specification of how to make it, also called a design document.
- 4. User Documentation of all issues related to the user manual documents.
- 5. Business layer of business logic from application components.
- 6. User Interface Layer is an application view component,
- 7. Data Access layer of application components that interact with the database.

By tracking the project done, given time used to resolve these issues. All activities can be displayed with a form of gantt chart, calendar or timeline form, so the goal in managing the project company to be better planned and in accordance with a predetermined period of time. Redmine built and developed by a community who volunteered to develop software that can adjust manajamen needs in an enterprise project.

🖡 Home 🧕 Wy page 🔮 Projects 🔨 Administration 🕕 Help					
Fixed Assets	Search				
Newlew Activity Issues New Issue News Documents Files Repository Settings					
Activity with Separation 2019 31 April 2019 With Separation 2019 With Se	Activity F taxas F topgets F t				

#### Figure 5 Activity

In figure 5, visible activity carried out at any time all additional activities and changes that occur are recorded in a daily view so that the necessary checks can be done to maximize the regular project management and well-documented.



#### **Figure 6 Issues**

Any project that included the issue called, can be created by the user by listing it will show all ongoing project activities, as shown in figure 6.

verview Activity	Issues No.	wissue	News	Documents	Files	Repository	Settings	
Bug #162							🤌 Update 🕧 Log time 🚖 Watch 🔂 Copy 🕐 Move 🗑 Delete	Issues
Revisi data FA Added by iwan setta					, Kode	Akun Peny	yusutan dan Kode AKun Akumulasi Penyusutan	View all issues Summary Change log
Status:	Closed					Start:	19 March 2009	Planning
Priority:	Normal					Due date:	To the cit 2000	Calendar   Gantt
Assigned to:	Windu Gat	ta				% Done:	0%	
Category:						Spent time:		
Target version:	1							
Description Dh, Mas Windu, saya sud Penyusutan (GIAccur Tarikan data FA dari p	nulatedDep)			a construction of			🖓 Quete n Penyusulan (GDepExpense) dan Kode Alkun Alumulasi exce)	
	belum disesuaika	an dengan (	perubaha	in di 2009 (peru	Joahan b		bleh user program FA ini) ahan ini memang dari data awalnya di program Debit)	
Tapi sebelum data yar Berhubung mas Yanfi								
Terima kasih, N/S								

#### Figure 7 Bug

The project undertaken will be many changes and additions once that happen, then made an activity of communication via forums and email about a bug is found and changes made as shown in Figure 7, so coordination between project leaders with team members having a smooth communication.

rixed	Assets									- Rearch:
Dverview	Activity Issues	Newlassie	News Do	cuments	Film	Repository	Settings			
Reposit	ory (Subversi	on)								Statistics   Revision
	Ram			Size		tevision	Age	A	uther	Comment
o 💙 Repe	ets					329	86 da;	ys v	windu	tixing global report
a 🔄 build						181	108 day	ys v	windu	add program
o 🛄 datal	Dase					275	96 da	vs v	windu	replace database with database from mr. rahmat
n 🛄 dist						181	108 day	VB V	windu	add program
a 🛄 doka	men					188	108 day	ys v	windu	add dokumen
a 🛄 lib						181	108 day	ys v	windu	add program
a 🛄 nbpr	oject					738	about 23 hour	rs v	windu	change to 211
D SIC						435	S5 day	vs v	windu	location can be null
a 🛄 temp						266	96 day	VE V	windu	add temporary directory
a 🔤 test						185	108 day	ys v	windu	add test
E Serv	er.tat			42 By	ies.	738	about 23 hour	rs v	windu	change to 211
build.aml				321	CB .	181	108 day	ys v	windu	add program
catalog.xml				218 By	tes	181	108 day	vs v	windu	add program
E man	ifest.mf			82 8y	les	181	108 day	ys v	windu	add program
Latest re	visions									
*	Date		Autho	ŕ						Comment
738	27 April 2009 05	45	windu		change	to 211				
499	03 March 2009 1	1.07	windu		location	n can be null				
445	18 February 2009	19.08	windu		change	to date format				
443	18 February 2009	10.55	windu		ACCPA	C need no scra	sps			
434	17 February 2009		windu		Add Co	onvert Asset to	Accpac			
40.5	12 February 2009	10.59	windu		do not	update prior ye	ar when calculate	per ma	inth	

#### **Figure 8 Repository**

With the ease of use Redmine that can access files from the subversion repository so it looks like an activity carried out in more detail, as shown in Figure 8.

Fi	xed Ass	ets				Search				
Over	view Activity	hours	New Issue	Heurs	Documents	Files	Repository	Setti	99	
Re	vision 445 A	ssetAl	bst.java							
Vev	v differences sid	le by sid	e 💌							
Ast	setAbst.java (rev	ision 445	5							
1915	decform.format	i get Repl	lacement Val()	11 -	PLACEMENTVAL		n	1.525	else if (param.equals(PROPERTy_PEPLACEMENTVAL)) return decform.format(getReplacementVal());	
1111	else : getBookForm()	f (paras	n.equalsiPROP FormulaiI;	977Y_80	OKFORM() retu	m		1116	else if (param.equals(PPCPERTY_BOOKFORM)) return getBookForm().getNameFormula();	
1117	else : decform. format	f (paras	equals(PROP (Percent()):	EFUY_BO	OVPERCENT)) r	etum		1997	<pre>else if (param.equals(PPOPERTY_BOOKPEPCENT)) return decform.format(getBookPercent());</pre>	
1100	else : decform.format				OKSTARIDATE()	return		1111	else if (param.equals(FFDFEHTY_BODKSTAFUDATE)) return String.valueOf(getBookStartDate()):	
1100	else t decform, format	f (paras (getBook	n.equals(PROP (ValueAdded()	ERTY_80	OKVALLEACOED	) retur		1000	else if (param.equals(FPGPERTY_BOOKVALUEADDED)) return decform.format(getBookValueAdded());	
1100	else : decform.format				OKTHE SPEFECOD)	) retur	n	1110	else if (param.equals(PFOFERTY_BOOKTHISPERIOD)) return decform.format(getBookThisPeriod());	
1111	else : decform.format				OKTHESYEARI)	return		1111	<pre>else if (param.equals(FPOPERTY_BOOKTHISYEAR)) return decform.format(getBookThisYear());</pre>	
	and a coord state of the second		CT OF COSES							
1113	else : decform.format	(getBook	n.equats(PROP <value());< td=""><td>H0A_80</td><td>OKVALUE)) ret</td><td>um.</td><td></td><td>1113</td><td>else if (param.equals(PPOPERTy_BOOKVALLE)) return decform.formst(getBookValue());</td></value());<>	H0A_80	OKVALUE)) ret	um.		1113	else if (param.equals(PPOPERTy_BOOKVALLE)) return decform.formst(getBookValue());	
1114	else i getTaxForm().g	if (param	n.equals(PROP preula();	EFUY_TA	WORM) retur	π		1134	else if (param.ecu.als(FROPERTY_TAXFORM) return getTaxForm().getNameFormula();	
1117	else : decform.format	f (paras	n.equals(PROP Percent());	HITY_TA	(PERCENT)) re	tum		1115	else if (param.equals(PPOPERTy_TAVPERCENT)) return decform.format(getTaxPercent());	
1116	else : decform.format				INSTARTDATE) 1	return		1116	<pre>else if (param.equals(FPOPERTY_TANSTARIDATE)) return String.valueDf(getTaxStartDate());</pre>	
1117	else : decform.format				XVALLEACCED()	return		1117	else if (param.equals(FFREFERTY_TAXNALLEACDED)) return decform.format(getTaxNalueAdded());	
	alan	& Income		GTTV TA	VILLION CONTRACTOR IN	and come			alon if (anone on al a DOODTTY TAVISTOCTION)) actions	

**Figure 9 Revision** 

Changes made or the addition of a program can be viewed as Figure 9 Listing the program can be listed parallel between the old program listing with the listing of new programs that can be tracked all the changes and facilitate the tracking.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
34			● Bug #4774: Satting Printer	<ul> <li>Bug #4774</li> <li>Setting Primar</li> <li>Produlusi -</li> <li>Manufalturi - Sug #4792; No Unit dolumen PCO liquidi.</li> <li>Gudang -</li> <li>Gudang -</li> <li>Manufalturi Bug #4494; Noke Nisko D' NPUT Tooke Nisko D' NPUT</li> </ul>	2	3	4
95	5	6	7	6		10	11
36	12	13	14	15	16	17 Plant - Manufaltur Bug 24007: data pd seat print double	10
37		20 • Buc a4018: STOK Avval RM PM MB-2	2:	22	23	24	25
340	26	27	28	25	30		

Figure 10 Calender

In making project management requires an appropriate scheduling (fig.10) so as to achieve a predetermined target project so that all work can be done in an integrated and timely manner.

## 6.1 STRENGTHS OF REDMINE

The advantages of Redmine as web-based project management application are: in its use is relatively easy, have a nice view, a very nice collaboration features that can facilitate teamwork, all project activities are well documented, can interactions among developers and users that facilitate communications, has a per-project forum, can be integrated with other project management software and a more mainstream is to be open source or free.

#### CONCLUSION

Development of application system needs solid teamwork that supports each other. That cooperation of teamwork can be build using project management which Redmine is a reliable application system. Because it supports all the needs of project management with all Agile development method such as XP and Scrum.

## REFERENCES

Gerti KappelBirgit PröllSiegried ReichandWernerRetschitzeggerEngineeringTheDiscipline of Symantic Development of WebApplications, July 2006 editionIanSomerville, Software Engineering, Addison-<br/>Wesley, 2005www.redmine.org

http://www.agile-process.org http://www.extremeprogramming.org

http://en.wikipedia.org/wiki/Scrum