

DAFTAR GAMBAR

Gambar II.1. Ilustrasi Model <i>Waterfall</i>	11
Gambar II.2. <i>Cardinality One to One</i> (1:1)	21
Gambar II.3. <i>Cardinality One to Many</i> (M:1)	21
Gambar II.4. <i>Cardinality Many to Many</i> (M:M)	22
Gambar III.1. Struktur Organisasi PT.Telkom Property	27
Gambar III.2. Aktifity Diagram Proses bisnis saat ini	29
Gambar IV.1. Use Case Diagram User.....	32
Gambar IV.2. Use Case Diagram Administrator.....	33
Gambar IV.2. Use Case Diagram Petugas.....	35
Gambar IV.3. Activity Diagram Input keluhan.....	36
Gambar IV.4. Activity Diagram data tenant	37
Gambar IV.6 Activity Diagram konfirmasi keluhan	38
Gambar IV.7. Activity Diagram tambah data petugas	39
Gambar IV.8. Activity Diagram tambah data divisi	40
Gambar IV.9. Activity Diagram tambah tipe keluhan	43
Gambar IV.10. Activity Diagram Admin.....	43
Gambar IV.11. Activity Diagram Laporan	43
Gambar IV.12. Entity Relationship Diagram	45
Gambar IV.13. Logical Record Struktur	46
Gambar IV.14. Componen Diagram	51
Gambar IV.15. Deployment Diagram	52
Gambar IV.14. Gambar Login	53
Gambar IV.15. Gambar home Tenant	54
Gambar IV.16. Gambar keluhan tenant.....	54
Gambar IV.17. Gambar Input keluhan	55
Gambar IV.18. Gambar home administrator.....	55
Gambar IV.19. Gambar keluhan admin	56
Gambar IV.18. Gambar data petugas	55
Gambar IV.19. Gambar keluhan petugas	56
Gambar IV.18. Gambar cetak laporan keluhan	57