

DAFTAR GAMBAR

	Halaman
Gambar I.1 Model <i>Waterfall</i>	6
Gambar II.1 <i>Microsoft Visual Studio 2012</i>	15
Gambar III.1 Struktur Organisasi PT Samafitro.....	26
Gambar III.2 Activity Diagram Sistem Pengelolaan Pekerjaan.....	29
Gambar IV.1 Use Case Diagram Halaman Teknisi.....	34
Gambar IV.2 Use Case Diagram Halaman Administrator.....	40
Gambar IV.3 Use Case Diagram Halaman Supervisor	52
Gambar IV.4 Activity Diagram Teknisi <i>Close Ticket</i>	55
Gambar IV.5 Activity Diagram Teknisi <i>Create Ticket</i>	55
Gambar IV.6 Activity Diagram Teknisi <i>Change Password</i>	56
Gambar IV.7 Activity Diagram Administrator <i>Customer Management</i>	56
Gambar IV.8 Activity Diagram Administrator <i>Contact Management</i>	57
Gambar IV.9 Activity Diagram Administrator <i>Contract Management</i>	57
Gambar IV.10 Activity Diagram Administrator <i>Machine Management</i>	58
Gambar IV.11 Activity Diagram Administrator <i>Supervisor Management</i>	58
Gambar IV.12 Activity Diagram Administrator <i>Engineer Management</i>	59
Gambar IV.13 Activity Diagram Administrator <i>User Management</i>	59
Gambar IV.14 Activity Diagram Administrator <i>Ticket Management</i>	60
Gambar IV.15 Activity Diagram Administrator <i>City Management</i>	60
Gambar IV.16 Activity Diagram Administrator <i>Province Management</i>	61
Gambar IV.17 Activity Diagram Supervisor <i>Ticket Monitoring</i>	61
Gambar IV.18 Activity Diagram Supervisor <i>Reporting</i>	62
Gambar IV.19 Activity Diagram Supervisor <i>Change Password</i>	62
Gambar IV.20 Logical Data Model.....	63
Gambar IV.21 Physical Data Model.....	64
Gambar IV.22 Class Diagram.....	76
Gambar IV.23 Sequence Diagram Teknisi <i>Close Ticket</i>	77
Gambar IV.24 Sequence Diagram Teknisi <i>Create Ticket</i>	77
Gambar IV.25 Sequence Diagram Teknisi <i>Change Password</i>	78
Gambar IV.26 Sequence Diagram Administrator <i>Customer Management</i> ..	79
Gambar IV.27 Sequence Diagram Administrator <i>Contact Management</i>	79
Gambar IV.28 Sequence Diagram Administrator <i>Contract Management</i> ...	80
Gambar IV.29 Sequence Diagram Administrator <i>Machine Management</i>	80
Gambar IV.30 Sequence Diagram Administrator <i>Ticket Management</i>	81
Gambar IV.31 Sequence Diagram Administrator <i>Engineer Management</i>	81
Gambar IV.32 Sequence Diagram Administrator <i>User Management</i>	82
Gambar IV.33 Sequence Diagram Administrator <i>Supervisor Manag</i>	82
Gambar IV.34 Sequence Diagram Administrator <i>City Management</i>	83
Gambar IV.35 Sequence Diagram Administrator <i>Province Management</i>	83
Gambar IV.36 Sequence Diagram Supervisor <i>Ticket Monitoring</i>	84

Gambar IV.37 <i>Sequence Diagram Supervisor Reporting</i>	84
Gambar IV.38 <i>Sequence Diagram Supervisor Change Password</i>	85
Gambar IV.39 <i>Component Diagram</i>	86
Gambar IV.40 <i>Deployment Diagram</i>	87